

# TENZIN DALA

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91 Ridgemount Road • Toronto Ontario M9P 1C7 • tenzindala2000@gmail.com

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## Front End Engineer

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### Coding Skills | Excellent Communication Skills | Problem Solving skills

Dependable, active and resourceful front end engineer and tech support with over a year of experience in building website as a hobby and for my sister's Juice business. Ability to cultivate key client relationships in the industry. Expertise in client services, building beautiful design templates, problem solving and relationship-building and communication.

## PROFESSIONAL SKILLS

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### Coding and Software Skills-

- Proficient in computer applications and web development tools like **HTML, CSS, JavaScript, WordPress, C, C++**, and web accessibility
- Knowledge of network protocols and administering Microsoft 365/Share Point/One Drive
- Comfortable with different IDE's such as **VSCode, Visual Studio, Dreamweaver** and **Atom**
- Knowledge of essential core web principles(HTTP,DOM,SSL,web servers)
- Understanding of **Object Oriented Concepts**
- Proven ability to work **creatively** and **analytically** in Hackathon competition
- Used **Bootstrap** to create various responsive websites
- Experience with relational database (**MySQL**)
- Experience in code versioning tool such as **Git and GitHub** and use **Slack** for communication
- Familiar with **Angular**
- Familiar with working in **LNX** using commands and **Python** codes
- Ability to quickly learn new concepts, programming languages and applications
- Complete Mastery of **Design softwares** ( Photoshop, Corel Draw, Krita) , 2d Animation softwares (Animate cc, Krita) and most of the 3d softwares(Zbrush, Blender, Maya and many more)
- Strong communications and interpersonal skills

### Hardware Skills-

- Ability to **Solder** and create **PCB** designs
- Knowledge in utilizing **Lab instruments**(Multimeter, Oscilloscope, Power Supply, LabJack, Function Generator and many more)

### Soft Skills-

- Excellent **communication** skills with a focus on **team-building** and customer relations
- Outstanding organizational, **multitasking, analytical** and **problem-solving** skills

- Self motivated and ability to adapt to any environment

## EDUCATION

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**Graphic Era Hill University** – *Clement town, Dehradun, Uttarakhand, India.*

Bachelor in Animation and Gaming

2019-2021.

**Seneca College-** Finch, Toronto, Ontario

Bachelor in Computer Engineering.

2021-Current

## WORK EXPERIENCE

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### Front End Developer

#### Alternative

Used strong communication skills to collaborate with backend team members to code a beautiful and responsive website for the company Alternative.

- Assessed UX and UI designs for the owner to better visualize the website
- Consulting with different clients to ensure accessibility of the website
- Coded the structure using HTML, made sure the website was responsive, and used CSS for appeal
- Collaborated with other team members responsible for back end to implement new features

#### IT help desk associate

Improved the capabilities and ratings of tech support throughout the course of 2 months.

- Solved 20+ customer issues daily with 95% success
- Kept records of customer interactions, processed customer accounts and filed documents
- Collaborated with team to quickly resolve customer complaints with appropriate action
- Effectively managed approximately 30 incoming calls daily
- Received 97% satisfaction rating from customers after completed phone or video call

## AWARDS AND Achievements

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Completed **CompTia CertMaster Practice for Network+**

**Participant in Sustainability Hackathon**– *Seneca College*

12/2020

- Worked closely with professors and advisors to complete assigned tasks and activities.
- Communicated with stakeholders to implement the website.
- Successfully designed modular, responsive websites using CSS

**Outstanding Customer Service Award** – *BHOME TSOKPA*

10/2019

- Recognized for outstanding service to clients and dedication to fellow employees.
- Received one of two awards given in a corporation of 500+ employees.